



## Selected publications

2023, “Stel dezelfde eisen op sociale media als in de echte wereld”, Opiniestuk dd 3 oktober 2023 in NRC Handelsblad

2022 & J Sheombar, “Peril on the road to utopia – Opportunities and risks of infusing personal data into the smart city ecosystem”, in book: Personal Data – Smart Cities, River Publishers, pp 5 – 23.

2021, S Bagheri, T Brandt, H Sheombar, M van Oosterhout, “Value creation through urban data platforms: A Conceptual Framework”, 54th Hawaii International Conference on System Sciences, pp 2464-2473

2020 & van Oosterhout, et al., “Governance, Trust and Smart City Business Models: the Path to Maturity for Urban Data Platforms”. Ruggedised, EU Horizon 2020 Deliverable

2019 & van Oosterhout, et al., “Urban Data Platforms, Why local governments should take the lead”, EC Horizon 2020 Ruggedised Position Paper, Available on the Ruggedised website

2015 “Smarter Cities coming of Age, How the convolution of the physical and virtual world changes our behaviour”, Invitation to submit, Publication by Rijkswaterstaat (in Dutch)

2014 & Bentlage, et al., “Information at the heart of public services. Redefining the relationship between government and citizen”, IBM whitepaper (in Dutch)

2000 & I. Geraedts, "Customer Relationship Management: the customer as your most important asset", Sales Practitioner's Guide (in Dutch)

1997 & S.G. de Vette, “Ambitions are higher than performance: Benchmark of the market-orientedness of the Dutch Agri Sector”, Voedingsmiddelentechnologie (in Dutch)

1995 "Activity Based costing in transport", Kluwer Checklists on logistics and production management

1995 "Understanding logistical coordination - A foundation for using EDI in dyadical VAP design", Ph.D. dissertation, Tutein Nolthenius

1992 "EDI-induced redesign of co-ordination in logistics", International Journal of Physical Distribution & Logistics Management, Vol. 22, No. 8, 1992

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