



Selected publications

2020 & van Oosterhout, et al., "Governance, Trust and Smart City Business Models: the Path to Maturity for Urban Data Platforms". Ruggedised, EU Horizon 2020 Deliverable.

2019 & van Oosterhout, et al., "Urban Data Platforms, Why local governments should take the lead", EC Horizon 2020 Ruggedised Position Paper, Available on the Ruggedised website

2015 "Smarter Cities coming of Age, How the convolution of the physical and virtual world changes our behaviour", Invitation to submit, Publication by Rijkswaterstaat (in Dutch)

2014 & Bentlage, et al., "Information at the heart of public services. Redefining the relationship between government and citizen", IBM whitepaper (in Dutch)

2000 & I. Geraedts, "Customer Relationship Management: the customer as your most important asset", Sales Practitioner's Guide (in Dutch)

1997 & S.G. de Vette, "Ambitions are higher than performance: Benchmark of the market-orientedness of the Dutch Agri Sector", Voedingsmiddelentechnologie (in Dutch)

1995 "Activity Based costing in transport", Kluwer Checklists on logistics and production management

1995 "Understanding logistical coordination - A foundation for using EDI in dyadical VAP design", Ph.D. dissertation, Tutein Nolthenius

1992 "EDI-induced redesign of co-ordination in logistics", International Journal of Physical Distribution & Logistics Management, Vol. 22, No. 8, 1992
